# UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

Case No: 1:22-cv-4254

FOR CLAIMS UNDER 29 U.S.C. § 1132(a)(2)

CLASS ACTION COMPLAINT

RYAN K. GOSSE, individually, and as representative of a Class of Participants and Beneficiaries of the Dover Corporation Retirement Savings Plan,

Plaintiff,

v.

DOVER CORPORATION,

and

COMPENSATION COMMITTEEE OF THE BOARD OF DIRECTORS OF DOVER CORPORATION, KRISTIANE C. GRAHAM, MICHAEL F. JOHNSTON, KEITH E. WANDELL, MARY A. WINSTON,

and

DOVER CORPORATION BENEFITS COMMITTEE, DANIEL J. CURCIO

Defendants

COMES NOW Plaintiff, Ryan K. Gosse, individually and as representative of a Class of Participants and Beneficiaries of the Dover Corporation Retirement Savings Plan (the "Plan" or "Dover Plan"), by his counsel, WALCHESKE & LUZI, LLC, as and

for a claim against Defendants, alleges and asserts to the best of his knowledge, information, and belief, formed after an inquiry reasonable under the circumstances, the following:

# INTRODUCTION

- 1. Under the Employee Retirement Income Security Act ("ERISA"), 29 U.S.C. § 1001 *et seq.*, plan fiduciaries must discharge their duty of prudence "with the care, skill, prudence, and diligence under the circumstances then prevailing that a prudent man acting in a like capacity and familiar with such matters would use in the conduct of an enterprise of a like character and with like aims." ERISA Section 404(a)(1)(B), 29 U.S.C. § 1104(a)(1)(B).
- 2. The ERISA fiduciary duty of prudence governs the conduct of plan fiduciaries and imposes on them "the highest duty known to the law." *Donovan v. Bierwirth*, 680 F.2d 263, 272 n. 8 (2d Cir. 1982.)
- 3. The law is settled under ERISA that, "a categorical rule is inconsistent with the context-specific inquiry that ERISA requires," *Hughes v. Northwestern Univ.*, 142 S. Ct. 737, 739 (2022), and "[a] plaintiff may allege that a fiduciary breached the duty of prudence by failing to properly monitor investments and remove imprudent ones." *Id.* (citing Tibble v. Edison Int'l, 575 U.S. 523 (2015)).
- 4. Even in a defined contribution plan in which participants are responsible for selecting their plan investments, see ERISA Section 404(c), 29 U.S.C. § 1104(c), "plan fiduciaries are required to conduct their own independent evaluation to determine which investments may be prudently included in the plan's menu of options." See Hughes, 142 S. Ct. at 742 (citing Tibble, 575 U.S. at 529–530) (emphasis

added.) "If the fiduciaries fail to remove an imprudent investment from the plan within a reasonable time," fiduciaries "breach their duty [of prudence]." *Id.* Imprudent investments, as that term is used herein and by the United States Supreme Court, includes services provided by Plan recordkeepers. *See Hughes*, 142 S. Ct. at 742.

- 5. Defendants, Dover Corporation ("Dover"), the Compensation Committee of the Board of Directors of Dover Corporation, including individual defendants Kristiane C. Graham, Michael F. Johnston, Keith E. Wandell, and Mary A. Winston, ("Compensation Committee Defendants"), and the Dover Company Benefits Committee, including individual member Daniel J. Curcio ("Benefits Committee Defendants") (collectively, "Defendants"), are ERISA fiduciaries as they exercise discretionary oversight, authority, or control over the 401(k) defined contribution pension plan known as the Dover Corporation Retirement Savings Plan (the "Plan" or "Dover Plan") that it sponsors and provides to its employees.
- 6. During the putative Class Period (August 11, 2016, through the date of judgment), Defendants, as fiduciaries of the Plan, as that term is defined under ERISA Section 3(21)(A), 29 U.S.C. § 1002(21)(A), breached the duty of prudence they owed to the Plan by requiring the Plan to "pay[] excessive recordkeeping fees [and managed account fees]," *Hughes*,142 S. Ct. at 739-740, and by failing to timely remove their high-cost recordkeepers, Wells Fargo Bank N.A. ("Wells Fargo") (at least from

2009 – through September 2020)<sup>1</sup> and Bank of America, N.A. d/b/a Merrill ("Merrill") (September 2020-present), and managed account provider, Financial Engines (2017-2020).

- 7. These objectively unreasonable recordkeeping and managed account fees cannot be contextually justified and do not fall within "the range of reasonable judgments a fiduciary may make based on her experience and expertise." *See Hughes*, 142 S. Ct. at 742.
- 8. Defendants breached their fiduciary duty of prudence by causing the Plan participants to pay excessive recording and managed account fees. Defendants unreasonably failed to leverage the size of the Plan to pay reasonable fees for Plan recordkeeping and managed account services.
- 9. ERISA's duty of prudence applies to the conduct of the plan fiduciaries in negotiating recordkeeping and managed account fees based on what is reasonable (not the *cheapest* or *average*) in the applicable market.
- 10. There is no requirement to allege the actual inappropriate fiduciary actions taken because "an ERISA plaintiff alleging breach of fiduciary duty does not need to plead details to which he has no access, as long as the facts alleged tell a plausible story." *Allen v. GreatBanc Tr. Co.*, 835 F.3d 670, 678 (7th Cir. 2016).

<sup>&</sup>lt;sup>1</sup> Although the Class Period runs from August 11, 2016 to the present, the Plan's publicly-filed 5500 forms indicate that Wells Fargo was the Plan recordkeeper going back to at least 2009, and thus was the Dover Plan recordkeeper for more than eleven years for being replaced by Merrill in September 2020.

- 11. The unreasonable recordkeeping and managed account fees paid inferentially tells the plausible story that Defendants breached their fiduciary duty of prudence under ERISA.
- 12. These breaches of fiduciary duty caused Plaintiff and Class Members millions of dollars of harm in the form of lower retirement account balances than they otherwise should have had in the absence of these unreasonable Plan fees and expenses.
- 13. To remedy these fiduciary breaches, Plaintiff brings this action on behalf of the Plan under 29 U.S.C. § 1132(a)(2) to enforce Defendants' liability under 29 U.S.C. § 1109(a), to make good to the Plan all losses resulting from these breaches of the duty of prudence.

### JURISDICTION AND VENUE

- 14. This Court has subject matter jurisdiction in this ERISA matter under 28 U.S.C. § 1331 and pursuant to 29 U.S.C. § 1332(e)(1), which provides for federal jurisdiction of actions brought under Title I of ERISA, 29 U.S.C. § 1001 *et seq.*
- 15. This Court has personal jurisdiction over Defendants because they transact business in this District, reside in this District, and have significant contacts with this District, and because ERISA provides for nationwide service of process.
- 16. Venue is appropriate in this District within the meaning of 29 U.S.C. §1132(e)(2) because some or all of the violations of ERISA occurred in this District and Defendants reside and may be found in this District.

17. In conformity with 29 U.S.C. § 1132(h), Plaintiff served the Complaint on the Secretary of Labor and the Secretary of the Treasury.

### **PARTIES**

- 18. Plaintiff, Ryan K. Gosse, is a resident of the State of Minnesota and currently resides in Red Wing, Minnesota, and during the Class Period, was a participant in the Plan under ERISA § 3(7), 29 U.S.C. § 1002(7).
- 19. Plaintiff started on June 7, 2021 as an Assembly Technician at Central Research Laboratories (CRL), a wholly-owned subsidiary of Dover Corporation, located at 3965 Pepin Avenue, Red Wing MN 55066. He is still currently employed at CRL.
- 20. Plaintiff is a current participant of the Plan and paid excessive record-keeping fees during the Class Period. During his participation in the Plan, Plaintiff held investments in the Dover Stock Fund Account, Vanguard Target Retirement 2050 Trust I, and Vanguard Target Retirement 2050.
- 21. Plaintiff has Article III standing as a current Plan participant to bring this action on behalf of the Plan because he suffered an actual injury to his own Plan account through paying excessive recordkeeping fees during the Class Period, that injury is fairly traceable to Defendants' unlawful conduct in maintaining Wells Fargo Merrill as its recordkeepers, and the harm is likely to be redressed by a favorable judgment providing equitable relief to the Plaintiff and Class.
- 22. Having established Article III standing, Plaintiff may seek recovery under 29 U.S.C. § 1132(a)(2), ERISA § 502(a)(2), on behalf of the Plan and for relief that

sweeps beyond his own injuries, including for excessive managed account fees charged by Financial Engines to the Plan during the Class Period.

- 23. The Plaintiff and all participants in the Plan did not have knowledge of all material facts (including, among other things, the excessive recordkeeping and managed account fees) necessary to understand that Defendants breached their fiduciary duty of prudence until shortly before this suit was filed.
- \$500 million dollars in assets, see Center for Retirement and Policy Studies, Retirement Plan Landscape Report 18 (March 2022) ("Mega plans have more than \$500 million in assets,") Plaintiff, and all participants in the Plan, lacked actual knowledge of reasonable fee levels available to the Plan.
- 25. Dover Corporation ("Dover") is a diversified global manufacturer with annual revenue of approximately \$8 billion, delivering equippment and components, consumable supplies, aftermarket parts, software and digital solutions, and support services. It has 50 subsidiaries (including Central Research Laboratories ("CRL)" where Plaintiff works), 25,000 employees, and is headquartered in Downers Grove, Illinois, at 3005 Highland Park, Downers Grove, IL 60515. In this Complaint, "Dover" refers to the named Defendants and all parent, subsidiary, related, predecessor, and successor entities to which these allegations pertain.
- 26. Dover acted through its officers, including through the individual members of the Compensation Committee of its Board of Directors ("Compensation Committee Defendants"), and through its Benefits Committee and its members ("Benefits

Committee Defendants"), to perform Plan-related fiduciary functions in the course and scope of their business. Dover and its Compensation Committee appointed Plan fiduciaries to the Benefits Committee, had a duty to oversee those appointees according to its Carter, and accordingly had a concomitant fiduciary duty to monitor and supervise those appointees. For these reasons, Dover and its Compensation Committee and its members are fiduciaries of the Plan, within the meaning of 29 U.S.C. § 1002(21)(A).

- 27. The Plan Administrator is the Benefits Committee. As the Plan Administrator, Benefits Committee Defendants are fiduciaries with day-to-day administration and operation of the Plan under 29 U.S.C. § 1002(21)(A). The Benefits Committee Defendants have exclusive responsibility and complete discretionary authority to control the operation, management, and administration of the Plan, with all powers necessary to properly carry out such responsibilities.
- 28. To the extent that there are additional officers and employees of Dover who are or were fiduciaries of the Plan during the Class Period, or other individuals who were hired as investment managers or consultants for the Plan during the Class Period, the identities of whom are currently unknown to Plaintiff, Plaintiff reserves the right, once their identities are ascertained, to seek leave to join them to the instant action.
- 29. The Plan is a Section 401(k) "defined contribution" pension plan under 29 U.S.C. § 1002(34), meaning that Dover's contributions to the payment of Plan costs is guaranteed but the pension benefits are not. In a defined contribution plan, the

value of participants' investments is "determined by the market performance of employee and employer contributions, less expenses." *Tibble*, 575 U.S. at 525.

- 30. In 2020, the Plan had about \$1,579,211,182 in assets entrusted to the care of the Plan's fiduciaries. The Plan thus had substantial bargaining power regarding Plan fees and expenses. Defendants, however, did not regularly monitor Wells Fargo, Merrill, and Financial Engines to ensure that they remained the prudent and objectively reasonable choices.
- 31. With 18,331 participants in 2020, the Plan had more participants than 99.91% of the defined contribution Plans in the United States that filed 5500 forms for the 2020 Plan year. Similarly, with \$1,579,211,182 in assets in 2020, the Plan had more assets than 99.88% of the defined contribution Plans in the United States that filed 5500 forms for the 2020 Plan year.

# ERISA'S FIDUCIARY STANDARDS IN THE DEFINED CONTRIBUTION INDUSTRY

- 32. Over the past three decades, defined contribution plans have become the most common employer-sponsored retirement plan. A defined contribution plan allows employees to make pre-tax elective deferrals through payroll deductions to an individual account under a plan. An employer may also make matching contribution based on an employee's elective deferrals.
- 33. Employees with money in a plan are referred to as "participants" under ERISA Section 3(7), 29 U.S.C. § 1002(7).
- 34. Although Dover contributed employer matching contributions to Plan participants during the Class Period, these matching contributions are irrelevant to

whether a Plan has paid excessive plan recordkeeping or managed account fees or other types of Plan expenses.

- 35. While contributions to a plan account and the earnings on investments will increase retirement income, fees and expenses paid by the plan may substantially reduce retirement income. Fees and expenses are a significant factor that affect plan participant's investment returns and impact their retirement income.
- 36. According to the United States Department of Labor, Employers must: (1) establish a prudent process for selecting investment options and service providers; (2) ensure that fees paid to service providers and other plan expenses are reasonable in light of the level and quality of services provided; and (3) monitor investment options and service providers once selected to make sure they continue to be appropriate choices. See United States Department of Labor, Employee Benefit Security Admin-Responsibilities, istration, Meeting Your *Fiduciary* 12 at https://www.dol.gov/sites/dolgov/files/ebsa/about-ebsa/our-activities/resource-center/publications/meeting-your-fiduciary-responsibilities.pdf (last visited Aug. 11, 2022) (hereinafter "DOL Fiduciary Publication") ("If you are hiring third-party service providers, have you looked at a number of providers, given each potential provider the same information, and considered whether the fees are reasonable for the services provided?).

### Recordkeeping Services

37. Defined contribution plan fiduciaries of mega 401(k) plans hire service providers to deliver a retirement plan benefit to their employees. There is a group of

national retirement plan services providers commonly and generically referred to as "recordkeepers," that have developed bundled service offerings that can meet all the needs of mega retirement plans with same level and caliber of services. Wells Fargo and Merrill are two such recordkeepers.

- 38. These recordkeepers deliver all the essential recordkeeping and related administrative ("RKA") services through standard bundled offerings of the same level and quality as other recordkeepers who service mega plans.
- 39. There are two types of essential RKA services provided by all record-keepers. For mega plans with substantial bargaining power (like the Plan), the first type, "Bundled RKA," is provided as part of a "bundled" fee for a buffet style level of service (meaning that the services are provided in retirement industry parlance on an "all-you-can-eat" basis). The Bundled RKA services include the following standard services for all mega plans:
  - a. Recordkeeping;
  - b. Transaction Processing (which includes the technology to process purchases and sales of participants' assets as well as providing the participants the access to investment options selected by the plan sponsor);
  - c. Administrative Services related to converting a plan from one record-keeper to another recordkeeper;
  - d. Participant communications (including employee meetings, call centers/phone support, voice response systems, web account access, and the preparation of other communications to participants, e.g., Summary Plan descriptions and other participant materials);
  - e. Maintenance of an employer stock fund;

- f. Plan Document Services which include updates to standard plan documents to ensure compliance with new regulatory and legal requirements;
- g. Plan consulting services including assistance in selecting the investments offered to participants;
- h. Accounting and audit services including the preparation of annual reports, e.g., Form 5500 (not including the separate fee charged by an independent third-party auditor);
- i. Compliance support which would include, e.g., assistance interpreting plan provisions and ensuring the operation of the plan follows legal requirements and the provisions of the plan (which would not include separate legal services provided by a third-party law firm); and
- j. Compliance testing to ensure the plan complies with Internal Revenue nondiscrimination rules.
- 40. The second type of essential RKA services, hereafter referred to as "Ad Hoc RKA" services, provided by all recordkeepers, often have separate, additional fees based on the conduct of individual participants and the usage of the service by individual participants (usage fees). These "Ad Hoc RKA" services typically include, but are not limited to, the following:
  - a. Loan processing;
  - b. Brokerage services/account maintenance;
  - c. Distribution services; and
  - d. Processing of Qualified Domestic Relations Orders (QDROs).
- 41. For mega plans, like the Dover Plan, any minor variations in the level and quality of Bundled RKA services described above and provided by recordkeepers has little to no material impact on the fees charged by recordkeepers.

- 42. All recordkeepers quote fees for the Bundled RKA services on a per participant basis without regard for any individual differences in services requested, which are treated by the recordkeepers as immaterial because they are inconsequential from a cost perspective to the delivery of the Bundled RKA services.
- 43. The vast majority of fees earned by recordkeepers typically come from the fee for providing the Bundled RKA services as opposed to the Ad Hoc RKA services.
- 44. Because dozens of recordkeepers can provide the complete suite of required RKA services, plan fiduciaries can ensure that the services offered by each specific recordkeeper are apples-to-apples comparisons.
- 45. Industry experts agree that plan fiduciaries use the Bundled RKA fee rate as the best and most meaningful way to make apples-to-apples comparisons of the recordkeeping fee rates proposed by recordkeepers.
- 46. Plan fiduciaries request bids from recordkeepers by asking what the recordkeeper's Bundled RKA revenue requirement is to administer the plan.
- 47. The Dover Plan had a standard level of Bundled RKA services, providing recordkeeping and administrative services of a nearly identical level and quality to other recordkeepers who also serviced mega plans during the Class Period.
- 48. There is nothing in the Dover Plan Form 5500 filings during the Class Period, nor anything disclosed in the Dove Plan Participant section 404(a)(5) fee and service disclosure documents, that suggests that the annual administrative fee charged to Dover Plan participants included any services that were unusual or above

and beyond the standard recordkeeping and administrative services provided by all national recordkeepers to mega plans.

- 49. By the start of, and during the entire Class Period, the level of fees that recordkeepers have been willing to accept for providing RKA has stabilized, and has not materially changed for mega plans, including the Dover Plan.
- 50. Reasonable recordkeeping fees paid in 2018 are therefore representative of the reasonable fees during the entire Class Period.
- 51. The underlying cost to a recordkeeper of providing recordkeeping to a defined contribution plan is primarily dependent on the number of participant accounts in the Plan rather than the amount of assets in the Plan.
- 52. The investment options selected by plan fiduciaries often have a portion of the total expense ratio allocated to the provision of recordkeeping performed by the recordkeepers on behalf of the investment manager.
- 53. Recordkeepers often collect a portion of the total expense ratio fee of the mutual fund in exchange for providing services that would otherwise have to be provided by the mutual fund. These fees are known as "revenue sharing" or "indirect compensation."
- 54. The Dover Plan paid revenue sharing to Wells Fargo and Merrill, as disclosed on the Plan's Form 5500 forms during the Class Period.
- 55. The amount of compensation paid to recordkeepers must be *reasonable* (not the cheapest or the average in the market). *See DOL Fiduciary Publication*, at 6 ("[F]ees charged to a plan [must] be 'reasonable.' After careful evaluation during the initial

selection, the plan's fees and expenses should be monitored to determine whether they continue to be reasonable.").

56. Reasonable, in turn, depends on contextually understanding the market for such recordkeeping services at the time at which the recordkeeping contract is entered. *Fifth Third Bancorp v. Dudenhoeffer*, 573 U.S. 409, 425 (2014).

# Managed Account Services

- 57. During the Class Period, Defendants selected and made available to Plan participants managed account services.
- 58. In general, managed account services are investment services under which a participant pays a fee to have a managed account provider invest his account in a portfolio of preselected investment options.
- 59. Managed account providers "generally offer the same basic service—initial and ongoing investment management of a 401(k)-plan participant's account based on generally accepted industry methods." The United States Government Accountability Office ("GAO"), 401(K) PLANS: Improvements Can Be Made to Better Protect Participants in Managed Accounts, at 14 (June 2014), available at https://www.gao.gov/assets/670/664391.pdf.
- 60. The assets of a participant signing up for a managed account service are managed based upon a program designed by the managed account provider that purportedly customizes the participant's portfolio based upon factors such as their risk tolerance and the number of years before they retire.

- 61. In practice, there is often little to no material customization provided to the vast majority of plan participants which results in no material value to most, if not all, participants relative to the fees paid.
- 62. Many managed account services merely mimic the asset allocations available through a target date fund while charging additional unnecessary fees for their services.
- 63. Participants who sign up for managed account services are generally charged an annual fee that is a percentage of the participant's account balance. The fee rates for these services are often tiered. For example, the first \$100,000 of assets may be charged a certain fee rate, the next \$150,000 in assets at a lower fee rate, and all remaining assets at a still-lower fee rate. This is appropriate because the marginal cost to manage the additional assets for the participant is essentially \$0.
- 64. The cost to manage the account of a participant with \$100,000 is the same as the cost to manage the account of a participant with \$500,000.
- 65. The participant has no control over the fee rate they are charged if they use the managed account service. The fee levels are determined at the plan level through a contractual agreement between the managed account provider and plan fiduciaries.
- 66. For at least the past decade, mega plans have been able to negotiate multiple facets of the fees charged by managed account providers such as both the asset levels at which a particular fee tier starts (e.g., the highest tier applies to the

first \$25,000 versus the first \$100,000), as well as the fee rate charged at each asset level.

- 67. Managed account services are often offered by covered service providers to increase the revenue they generate through their relationship with a retirement plan.
- 68. As with any service provider, one of the most important factors when selecting a managed account provider is fees. Managed account services have historically been expensive compared to other alternatives, such as target date funds that provide the materially same service (e.g., an automated time-based dynamic asset allocation creation and rebalancing solution).
- 69. The costs of providing managed account services have declined and competition has increased. As a result, the fees providers are willing to accept for managed account services have been declining for many years.
- 70. As with retirement plan service services, prudent fiduciaries will regularly monitor the amount of managed account service fees the plan is paying and will ensure the fees are reasonable compared to what is available in the market for materially similar services.
- 71. The most effective way to ensure a plan's managed account service fees are reasonable is to periodically solicit bids from other managed account service providers, stay abreast of the market rates for managed account solutions, and/or negotiate most-favored nation clauses with the managed account service providers and/or the recordkeepers.

72. Defendants caused Plan participants to pay excessive fees for the managed account services through Financial Engines it made available to Plan participants by not periodically soliciting bids from other managed account service providers and/or not staying abreast of the market rates for managed account solutions to negotiate market rates.

## THE PLAN

- 73. During the entire Class Period, the Plan received recordkeeping services from Wells Fargo and Merrill.
- 74. At all relevant times, the Plan's recordkeeping fees were objectively unreasonable and excessive when compared with other comparable 401(k) plans offered by other sponsors that had similar numbers of plan participants and provide the same or similar level and quality of services.
- 75. The fees were excessive relative to the level and quality of recordkeeping services received since the same level and quality of services are generally offered to mega plans, like the Dover Plan, regardless of the number of services selected by the Plan and regardless of the specific service codes utilized by the plan on the Form 5500.
- 76. These excessive Plan recordkeeping fees led to lower net returns than participants in comparable 401(k) Plans enjoyed.
- 77. During the Class Period, Defendants breached their duty of prudence to the Plan, to Plaintiff, and all other Plan participants, by authorizing the Plan to pay objectively unreasonable fees for recordkeeping services.

78. Defendants' fiduciary mismanagement of the Plan, to the detriment of Plan participants and their beneficiaries, breached their fiduciary duties of prudence in violation of Section 404(a)(1)(B), 29 U.S.C. § 1104(a)(1)(B), and caused Plaintiff and members of the Class millions of dollars of harm to their Plan accounts.

# STANDARD OF CARE FOR PRUDENT FIDUCIARIES SELECTING & MONITORING RECORDKEEPERS

- 79. Prudent plan fiduciaries ensure they are paying only reasonable fees for recordkeeping by engaging in an "independent evaluation," see *Hughes*, 142 S. Ct. at 742, and soliciting competitive bids from other recordkeepers to perform the same level and quality of services currently being provided to the Plan. DOL Fiduciary Publication, at 12.
- 80. Prudent plan fiduciaries can easily receive a quote from other record-keepers to determine if their current level of recordkeeping fees is reasonable in light of the level and quality of recordkeeper fees. It is not a cumbersome or expensive process.
- 81. Having received bids, prudent plan fiduciaries can negotiate with their current recordkeeper for a lower fee or move to a new recordkeeper to provide the same (or better) level and qualities of services for a more competitive reasonable fee if necessary.
- 82. A benchmarking survey alone is inadequate. Such surveys skew to higher "average prices," that favor inflated recordkeeping fees. To receive a truly "reasonable" recordkeeping fee in the prevailing market, prudent plan fiduciaries engage in solicitations of competitive bids on a regular basis, every three to five years.

- 83. Prudent fiduciaries implement three related processes to prudently manage and control a plan's recordkeeping costs. *Tussey v. ABB, Inc.*, 746 F.3d 327, 336 (8th Cir. 2014).
- 84. First, a hypothetical prudent fiduciary tracks the recordkeeper's expenses by demanding documents that summarize and contextualize the record-keeper's compensation, such as fee transparencies, fee analyses, fee summaries, relationship pricing analyses, cost-competitiveness analyses, and multi-practice and standalone pricing reports.
- 85. Second, to make an informed evaluation as to whether a recordkeeper is receiving no more than a reasonable fee for the quality and level of services provided to a plan, prudent hypothetical fiduciaries must identify all fees, including direct compensation and revenue sharing being paid to the plan's recordkeeper.
- 86. Third, a hypothetical plan fiduciary must remain informed about overall trends in the marketplace regarding the fees being paid by other plans, as well as the recordkeeping rates that are available. By soliciting bids from other recordkeepers, a prudent plan fiduciary can quickly and easily gain an understanding of the current market for the same level and quality of recordkeeping services.
- 87. Accordingly, the only way to determine the *reasonable*, as opposed to the *cheapest* or *average*, market price for a given quality and level of recordkeeping services is to obtain competitive bids from other providers in the market.

# PLAN FIDUCIARIES DID NOT EFFECTIVELY MONITOR RECORDKEEPING/RKA FEES AND THE PLAN PAID UNREASONABLE FEES

- 88. A plan fiduciary must continuously monitor its recordkeeping/RKA fees by regularly conducting an independent evaluation of those fee to ensure they are reasonable and remove recordkeepers if those fees are unreasonable. *See Hughes*, 142 S. Ct. at 742.
- 89. During the Class Period, Defendants failed to regularly monitor the Plan's recordkeeping/RKA fees paid to recordkeepers to Wells Fargo and Merrill.
- 90. During the Class Period, Defendants failed to regularly solicit quotes and/or competitive bids from recordkeepers, including but not limited to Wells Fargo and Merrill, in order to avoid paying unreasonable recordkeeping/RKA fees.
- 91. Defendants waited more than eleven years (from 2009 to September 2020) to replace Wells Fargo, which had been charging objectively unreasonable recordkeeping/RKA fees for recordkeeping services every year. Defendants should have replaced Wells Fargo at the very start of the Class Period as a recordkeeper when it became clear that Defendants were paying objectively unreasonable fees for recordkeeping services. Because Defendants failed to remove Wells Fargo, Plan participants lost millions of dollars in retirement funds to excessive recordkeeping fees.
- 92. Merrill, from September 2020 to present, also charged objectively unreasonable recordkeeping/RKA fees and should have never been selected to replace Wells Fargo and should have been replaced itself once it became clear it was also charging objectively unreasonable fees for recordkeeping services.

- 93. During the Class Period, and unlike a hypothetical prudent fiduciary, Defendants followed a fiduciary process that was done ineffectively given the objectively unreasonable recordkeeping/RKA fees it paid to both Wells Fargo and Merrill, and in light of the level and quality of recordkeeper services it received. Alternatively, to the extent there was a process in place that was followed by Defendants, it was done so ineffectively given the objectively unreasonable fees paid for recordkeeping services.
- 94. From the years 2016 through 2020 and based upon the best publicly available information, which was equally or even more easily available to Defendants during the Class Period, the table below shows the actual year-end participants and annual recordkeeping/RKA fees, illustrating that the Plan had on average 18,926 participants with account balances and paid an average effective annual recordkeeping/RKA fee of at least approximately \$1,623,121, which equates to an average of at least approximately \$86 per participant. These are the minimum amounts that could have been paid:

**Recordkeeping and Administration (RKA) Fees** 

	2016	2017	2018	2019	2020	Average
Participants	19,327	19,758	18,373	18,841	18,331	18,926
Est. RKA Fees	\$1,744,477	\$1,986,668	\$1,809,090	\$1,437,305	\$1,138,063	\$1,623,121
Est. RKA Per Partici-						
pant	\$90	\$101	\$98	\$76	\$62	\$86

95. From the years 2016 through 2020 and based upon the best publicly available information, which was equally or even more easily available to Defendants during the Class Period, the table below illustrates the annual recordkeeping/RKA fees paid by other comparable plans of similar sizes with similar amounts of money

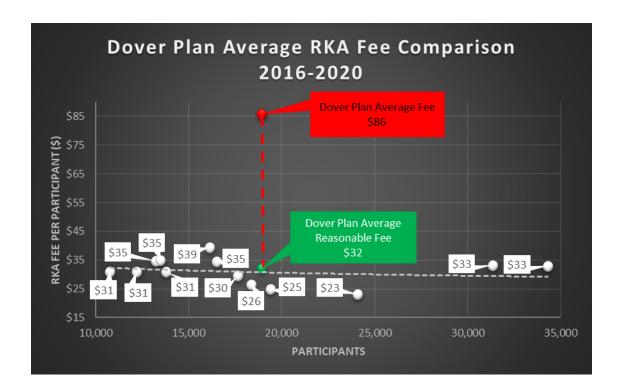
under management, receiving a similar level and quality of services, compared to the average annual recordkeeping/RKA fees paid by the Plan (as identified in the table above).

# **Comparable Plans' RKA Fees Based on Publicly Available Information from Form 5500**

(Price Calculations are based on 2018 Form 5500 or most recent if 2018 not available)

Plan	Partici- pants	Assets	RKA Fee	RKA Fee /pp	Record- keeper	Graph Color
Southern California Per- manente Medical Group Tax Savings Retirement Plan	10,770	\$773,795,904	\$333,038	\$31	Vanguard	White
Viacom 401(K) Plan	12,196	\$1,249,874,734	\$376,314	\$31	Great- West	White
Sutter Health Retire- ment Income Plan	13,248	\$406,000,195	\$460,727	\$35	Fidelity	White
Fortive Retirement Sav- ings Plan	13,502	\$1,297,404,611	\$472,673	\$35	Fidelity	White
Michelin Retirement Account Plan	13,798	\$616,026,001	\$425,270	\$31	Vanguard	White
Dollar General Corp 401(k) Savings and Re- tirement Plan	16,125	\$355,768,325	\$635,857	\$39	Voya	White
Michelin 401(K) Savings Plan	16,521	\$2,380,269,826	\$570,186	\$35	Vanguard	White
Fedex Office And Print Services, Inc. 401(K) Re- tirement Savings Plan	17,652	\$770,290,165	\$521,754	\$30	Vanguard	White
Pilgrim's Pride Retire- ment Savings Plan	18,356	\$321,945,688	\$486,029	\$26	Great- West	White
Dover Plan Average Fee	18,926	\$1,371,831,095	\$1,623,121	\$86	Wells Fargo	Red
JBS 401(K) Savings Plan	19,420	\$374,330,167	\$481,539	\$25	Great- West	White
Sanofi U.S. Group Sav- ings Plan	24,097	\$5,522,720,874	\$558,527	\$23	T. Rowe Price	White
The Rite Aid 401(k) Plan	31,330	\$2,668,142,111	\$1,040,153	\$33	Alight	White
The Savings And Invest- ment Plan	34,303	\$2,682,563,818	\$1,130,643	\$33	Vanguard	White

96. From the years 2016 through 2020 and based upon the best publicly available information, which was equally or even more easily available to Defendants during the Class Period, the graph below illustrates the annual recordkeeping/RKA fees paid by other comparable plans of similar sizes with similar amounts of money under management, receiving a similar level and quality of services, compared to the average annual recordkeeping/RKA fees paid by the Plan (as identified in the table above), with the white data points representing recordkeeping/RKA fees that recordkeepers offered to (and were accepted by) comparable Plans.



97. From the years 2016 to 2020, and based upon the best publicly available information, which was equally or even more easily available to Defendants during the Class Period, the table and graph above illustrate that the Plan paid an effective average annual recordkeeping/RKA fee of at least \$86 per participant.

- 98. As noted above, the more participants a plan has, the lower the effective fee per participant that recordkeepers are willing to provide. The trend line in the graph represents a per participant fee rate for a given number of participants around which a plan fiduciary would expect to receive initial bids for the Bundled RKA services.
- 99. When a plan fiduciary follows prudent practices as outlined by the Department of Labor, and solicits bids from several recordkeepers in a competitive environment, some initial bids for the Bundled RKA services would be below the trend line and others would be above the trend line. Ultimately, a prudent plan fiduciary should be able to negotiate a Bundled RKA fee lower than the trend line such that the total RKA fee would be proximate to the trend line.
- 100. From the years 2016 through 2020, and based upon the best publicly available information, which was equally or even more easily available to Defendants during the Class Period, the table and graph above illustrate that a hypothetical prudent plan fiduciary would have paid on average an effective annual recordkeeping/RKA fee of around \$32 per participant, if not lower.
- 101. From the years 2016 through 2020, and based upon the best publicly available information, which was equally or even more easily available to Defendants during the Class Period, and as also compared to other plans of similar sizes with similar amounts of money under management, had Defendants been acting with pru-

dence, the Plan actually would have paid significantly less than an average of approximately \$1,623,121 per year in recordkeeping/RKA fees, which equated to an effective average of approximately \$86 per participant per year.

- available information, which was equally or even more easily available to Defendants during the Class Period, and as also compared to other plans of similar sizes with similar amounts of money under management, receiving a similar level and quality of services, had Defendants been acting prudently, the Plan actually would have paid on average a reasonable effective annual market rate for recordkeeping/RKA of approximately \$605,632 per year in fees, which equates to approximately \$32 per participant per year. During the entirety of the Class Period, a hypothetical prudent plan fiduciary would not agree to pay *almost three times* what they could otherwise pay for recordkeeping/RKA.
- 103. From the years 2016 through 2020, and based upon the best publicly available information, which was equally or even more easily available to Defendants during the Class Period, the Plan additionally cost its participants on average approximately \$1,017,489 per year in recordkeeping/RKA fees, which equates to on average approximately \$54 per participant per year.
- 104. From the years 2016 to 2020, and because Defendants did not act prudently, and as compared to other plans of similar sizes with similar amounts of money under management, receiving a similar level and quality of services, the Plan

actually cost its participants a total minimum amount of approximately \$5,087,443 in unreasonable and excessive recordkeeping/RKA fees.

- 105. From the years 2016 to 2020, and based upon the best publicly available information, which was equally or even more easily available to Defendants during the Class Period, because Defendants did not act prudently, and as compared to other plans of similar sizes with similar amounts of money under management, receiving a similar level and quality of services, the Plan actually cost its participants (when accounting for compounding percentages) a total, cumulative amount in excess of \$7,497,641 in recordkeeping/RKA fees.
- 106. Defendants could have received recordkeeping services during the Class Period of the same level and quality from Wells Fargo and Merrill or other record-keepers that provide recordkeeping services to mega plan, like the Dover plan, because both the Plan 5500 forms and Plan fee disclosures to participants establish that the Plan received no services that were materially different than the services received by all the comparable plans in the chart above. There is no evidence, based on these Plan documents, that the plan received any additional services.
- 107. Although the United States Supreme Court noted in *Hughes* that "[a]t times, the circumstances facing an ERISA fiduciary will implicate difficult tradeoffs, and courts must give due regard to the range of reasonable judgments a fiduciary may make based on her experience and expertise," *Hughes*, 142 S. Ct. at 742, reasonable tradeoffs did not exist between recordkeepers providing a different level or quality of services.

- 108. Defendants failed to take advantage of the Plan's size to timely negotiate lower fees from its existing recordkeepers, Wells Fargo and Merrill, and Defendants could have obtained the same Bundled RK&A services for less.
- 109. Plaintiff paid these excessive Bundled RK&A fees in the form of direct compensation to the Plan and suffered injuries to his Plan account as a result of paying these excessive fees.
- 110. During the entirety of the Class Period, and unlike a hypothetical prudent fiduciary, Defendants did not regularly and/or reasonably assess the Plan's Bundled RK&A fees it paid to Wells Fargo and Merrill.
- 111. During the entirety of the Class Period, and unlike a hypothetical prudent fiduciary, Defendants did not engage in any regular and/or reasonable examination and competitive comparison of the Bundled RK&A fees it paid to Wells Fargo or Merrill vis-à-vis the fees that other RK&A providers would charge, and would have accepted, for the same level and quality of services.
- 112. During the entirety of the Class Period, Defendants knew or had knowledge that it must engage in regular and/or reasonable examination and competitive comparison of the Plan's Bundled RK&A fees it paid to Wells Fargo or Merrill, but Defendants either simply failed to do so, or did so ineffectively given that it paid nearly three times more for Bundled RK&A fees than it should have on average during the Class Period.
- 113. During the entirety of the Class Period and had Defendants engaged in regular and/or reasonable examination and competitive comparison of the Bundled

RK&A fees it paid to Wells Fargo and Merrill, it would have realized and understood that the Plan was compensating Wells Fargo and Merrill unreasonably and inappropriately for its size and scale, passing these objectively unreasonable and excessive fee burdens to Plaintiff and Plan participants and would have removed Wells Fargo and Merrill as imprudent choices.

- 114. The Plan Bundled RK&A fees were also excessive relative to the services received, since the quality and level of such services are standard for mega 401(k) plans like this Plan and are provided on an "all-you-can-eat-basis," based primarily on the number of participants a plan has. Any difference in Bundled RK&A fees between comparable plans is not explained by the level and quality of services each recordkeeper provides.
- 115. During the entirety of the Class Period and by failing to recognize that the Plan and its participants were being charged much higher Bundled RK&A fees than they should have been and/or by failing to take effective remedial actions including removing Wells Fargo and Merrill as Plan recordkeepers, Defendants breached their fiduciary duty of prudence to Plaintiff and Plan participants, costing them millions of dollars in lost of retirement savings.

### THE PLAN PAID UNREASONABLE MANAGED ACCOUNT SERVICE FEES

116. From at least 2017 through September 2020, Defendants retained Financial Engines, through Wells Fargo, to provide managed account services to the Plan.

- 117. The Plan's managed account services added no material value to Plaintiff or to other Plan participants to warrant any additional fees. The asset allocations created by the managed account services were not materially different than the asset allocations provided by the age-appropriate target date options ubiquitously available to Defendants in the market.
- 118. Offering asset allocation solutions to plan participants in the form of target date funds is a best practice, and much less expensive than managed accounts.
- 119. The purpose of all the managed account services selected and made available by Defendants to Plan participants is identical, i.e., to provide an automated time-based dynamic asset allocation creation and rebalancing solution that reallocates the asset allocation over time as circumstances change.
- 120. Wells Fargo promoted the Financial Engines managed account service over other potential managed account solutions because Wells Fargo earned more revenue when Plan participants used the Financial Engine services.
- 121. Defendants separately violated their duty of prudence to Plan participants by charging excessive managed account fees, costing participants millions of dollars of lost retirement earnings.
- 122. As a result, based on the value provided, the reasonable fee for Plan's managed account services provided by Financial Engines was zero or very close to zero, and the use of the managed account services provided by Financial Engines, through Wells Fargo, cost the Plan millions of dollars of wasted Plan fees, in the amount outlined in the chart below:

Financial Engines Direct Compensation								
Provider	2016	2017	2018	2019	2020	Total		
FINANCIAL ENGINES INC	\$0	\$98,595	\$263,242	\$358,056	\$394,717	\$1,114,610		
EDELEMAN FINANCIAL ENGINES LLC	\$0	\$0	\$0	\$91,420	\$0	\$91,420		
Total	\$0	\$98,595	\$263,242	\$449,476	\$394,717	\$1,206,030		
Compounding Percentage (VIIIX)	11.95%	21.82%	-4.41%	31.48%	18.41%			
Estimated Cumulative Damages	\$0	\$98,595	\$357,489	\$919,502	\$1,483,500			

# **CLASS ACTION ALLEGATIONS**

- 123. 29 U.S.C. § 1132(a)(2) authorizes any participant or beneficiary of the Plan to bring an action individually on behalf of the Plan to enforce a breaching fiduciary's liability to the Plan under 29 U.S.C. § 1109(a).
- 124. In acting in this representative capacity, Plaintiff seeks to certify this action as a class action on behalf of all participants and beneficiaries of the Plan. Plaintiff seeks to certify, and to be appointed as representatives of, the following Class:

All participants and beneficiaries of the Dover Corporation Savings Retirement Plan (excluding the Defendants or any participant/beneficiary who is a fiduciary to the Plan) beginning August 11, 2016 and running through the date of judgment.

- 125. The Class includes over 18,000 members and is so large that joinder of all its members is impracticable, pursuant to Federal Rule of Civil Procedure 23(a)(1).
- 126. There are questions of law and fact common to this Class pursuant to Federal Rule of Civil Procedure 23(a)(2), because Defendants owed fiduciary duties to the Plan and took the actions and omissions alleged as the Plan and not as to any individual participant. Common questions of law and fact include but are not limited to the following:

- a. Whether Defendants are fiduciaries liable for the remedies provided by 29 U.S.C. § 1109(a);
- b. Whether Defendants breached their fiduciary duties to the Plan;
- c. What are the losses to the Plan resulting from each breach of fiduciary duty; and
- d. What Plan-wide equitable and other relief the Court should impose in light of Defendants' breach of duty.
- 127. Plaintiff's claims are typical of the claims of the Class pursuant to Federal Rule of Civil Procedure 23(a)(3), because Plaintiff was a Participant during the time period at issue and all Participants in the Plan were harmed by Defendants' misconduct.
- 128. Plaintiff will adequately represent the Class pursuant to Federal Rule of Civil Procedure 23(a)(4), because he is a Participant in the Plan during the Class period, has no interest that conflicts with the Class, is committed to the vigorous representation of the Class, and has engaged experienced and competent lawyers to represent the Class.
- 129. Certification is appropriate under Federal Rule of Civil Procedure 23(b)(1), because prosecution of separate actions for these breaches of fiduciary duties by individual participants and beneficiaries would create the risk of (1) inconsistent or varying adjudications that would establish incompatible standards of conduct for Defendant concerning its discharge of fiduciary duties to the Plan and personal liability to the Plan under 29 U.S.C. § 1109(a), and (2) adjudications by individual participants and beneficiaries regarding these breaches of fiduciary duties and remedies

for the Plan would, as a practical matter, be dispositive of the interests of the participants and beneficiaries who are not parties to the adjudication, or would substantially impair those participants' and beneficiaries' ability to protect their interests.

- 130. Certification is also appropriate under Federal Rule of Civil Procedure 23(b)(2) because Defendants have acted or refused to act on grounds that apply generally to the Class, so that final injunctive relief or corresponding declaratory relief is appropriate respecting the class as a whole.
- 131. Plaintiff's attorneys are experienced in complex ERISA and class litigation and will adequately represent the Class.
- 132. The claims brought by the Plaintiff arise from fiduciary breaches as to the Plan in its entirety and do not involve mismanagement of individual accounts.

## FIRST CLAIM FOR RELIEF

Breach of Duty of Prudence of ERISA, as Amended (Plaintiff, on behalf of himself and Class, Against Benefits Committee Defendants – Recordkeeping Fees)

- 133. Plaintiff restates the above allegations as if fully set forth herein.
- 134. Benefits Committee Defendants are fiduciaries of the Plan under 29 U.S.C. §§ 1002(21) and/or 1102(a)(1).
- 135. 29 U.S.C. § 1104(a)(1)(B) imposes a fiduciary duty of prudence upon Benefits Committee Defendants in their administration of the Plan.
- 136. Benefits Committee Defendants, as fiduciaries of the Plan, are responsible for selecting a recordkeeper that charges objectively reasonable recordkeeping fees.

- 137. During the Class Period, Benefits Committee Defendants had a fiduciary duty to do all of the following: ensure that the Plan's recordkeeping fees were objectively reasonable; defray reasonable expenses of administering the Plan; and act with the care, skill, diligence, and prudence required by ERISA.
- 138. During the Class Period, Benefits Committee Defendants breached their fiduciary duty of prudence to Plan participants, including to Plaintiff, by failing to: ensure that the Plan's recordkeeping fees were objectively reasonable, defray reasonable expenses of administering the Plan, and act with the care, skill, diligence, and prudence required by ERISA.
- 139. During the Class Period, Benefits Committee Defendants further had a continuing duty to regularly monitor and evaluate the Plan's recordkeeper to make sure it was providing the recordkeeping services at reasonable costs, given the highly competitive market surrounding recordkeeping and the significant bargaining power the Plan had to negotiate the best fees, and remove the recordkeeper if it provided recordkeeping services at objectively unreasonable costs.
- 140. During the Class Period, Benefits Committee Defendants breached their duty to Plan participants, including Plaintiff, by failing to employ a prudent process and by failing to evaluate the cost of the Plan's recordkeepers critically or objectively in comparison to other recordkeeper options.
- 141. Through these actions and omissions, Benefits Committee Defendants breached their fiduciary duty of prudence with respect to the Plan in violation 29 U.S.C. § 1104(a)(1)(B).

- 142. Benefits Committee Defendants' failure to discharge their duties with respect to the Plan with the care, skill, prudence, and diligence under the circumstances then prevailing that a prudent person acting in a like capacity and familiar with such matters would have used in the conduct of an enterprise of like character and with like aims, breaching its duties under 29 U.S.C. § 1104(a)(1)(B).
- 143. As a result of Benefits Committee Defendants' breach of fiduciary duty of prudence with respect to the Plan, the Plaintiff and Plan participants suffered millions of dollars in objectively unreasonable and unnecessary monetary losses.
- and 1132(a)(2) to make good to the Dover Plan the losses resulting from the breaches, to restore to the Plan any profits Benefits Committee Defendants made through the use of Plan assets, and to restore to the Plan any profits resulting from the breaches of fiduciary duties alleged in this Count. In addition, Benefits Committee Defendants are subject to other equitable relief as set forth in the Prayer for Relief.

### SECOND CLAIM FOR RELIEF

Breaches of Duty of Prudence of ERISA, as Amended (Plaintiff, on behalf of himself and Class, Against Benefits Committee Defendants – <u>Managed Account Service Fees)</u>

- 145. Plaintiff restates the above allegations as if fully set forth herein.
- 146. Benefits Committee Defendants is a fiduciary of the Plan under 29 U.S.C. §§1002(21) and/or 1102(a)(1).
- 147. 29 U.S.C. §1104(a)(1)(B) imposes fiduciary duties of prudence upon Benefits Committee Defendants in their administration of the Plan.

- 148. Benefits Committee Defendants, as fiduciary of the Plan, is responsible for selecting a managed account service provider that charges reasonable managed account service fees.
- 149. During the Class Period, Benefits Committee Defendants had a fiduciary duty to do all of the following: ensure that the Plan's managed account service fees were reasonable; manage the assets of the Plan prudently; defray reasonable expenses of administering the Plan; and act with the care, skill, diligence, and prudence required by ERISA.
- 150. During the Class Period, among other things, Benefits Committee Defendants imprudently caused the Plan to pay excessive managed account service fees and failed to properly monitor and control those expenses.
- 151. During the Class Period, Benefits Committee Defendants had a continuing duty to regularly monitor and evaluate the Plan's managed account provider to make sure it was providing the contracted services at reasonable costs, given the highly competitive market surrounding managed account services and the significant bargaining power the Plan had to negotiate the best fees.
- 152. During the Class Period, Benefits Committee Defendants breached its duty to Plan participants by failing to employ a prudent process to evaluate the cost of the Plan's managed account provider critically or objectively in comparison to other managed account options that were readily available.
- 153. Benefits Committee Defendants' failure to discharge its duties with respect to the Plan with the care, skill, prudence, and diligence under the circumstances

then prevailing that a prudent person acting in a like capacity and familiar with such matters would have used in the conduct of an enterprise of like character and with like aims, breaching its duties under 29 U.S.C. §1104(a)(1)(B).

- 154. As a result of Benefits Committee Defendants' breach of fiduciary duty of prudence with respect to the Plan, Plan participants suffered objectively unreasonable and unnecessary monetary losses.
- and 1132(a)(2) to make good to the Plan the losses resulting from the breaches, to restore to the Plan any profits Benefits Committee Defendants made through the use of Plan assets, and to restore to the Plan any profits resulting from the breaches of fiduciary duties alleged in this Count. In addition, Benefits Committee Defendants are subject to other equitable relief pursuant to 29 U.S.C. §§1109(a) and 1132(a)(2).

# THIRD CLAIM FOR RELIEF

Failure to Adequately Monitor Other Fiduciaries under ERISA, as Amended (Plaintiff, on behalf of himself and Class, Against Defendants Dover and Compensation Committee Defendants – Recordkeeping Fees)

- 156. Plaintiff restates the above allegations as if fully set forth herein.
- 157. Defendants Dover and Compensation Committee Defendants had the authority to appoint, oversee, and remove members or individuals responsible for Plan recordkeeping fees on the Benefits Committee based on their Charter and knew or should have known that these fiduciaries had critical responsibilities for the Plan.
- 158. In light of this authority, Defendants Dover and Compensation Committee Defendants had a duty to monitor those individuals responsible for Plan record-

keeping fees on the Benefits Committee to ensure that they were adequately performing their fiduciary obligations, and to take prompt and effective action to protect the Plan in the event that these individuals were not fulfilling those duties.

- 159. Defendants Dover and Compensation Committee Defendants had a duty to ensure that the individuals responsible for Plan administration on the Benefits Committee possessed the needed qualifications and experience to carry out their duties (or use qualified advisors and service providers to fulfill their duties); had adequate financial resources and information; maintained adequate records of the information on which they based their decisions and analysis with respect to the Plan's investments; and reported regularly to Defendants Dover and Compensation Committee Defendants.
- 160. The objectively unreasonable and excessive recordkeeping fees paid by the Plan inferentially suggest that Defendants Dover and Compensation Committee Defendants breached their duty to monitor by, among other things:
- a. Failing to monitor and evaluate the performance of individuals responsible for Plan recordkeeping fees on the Benefits Committee or have a system in place for doing so, standing idly by as the Plan suffered significant losses in the form of objectively unreasonably recordkeeping expenses;
- b. Failing to monitor the process by which the Plan's recordkeepers, Wells Fargo and Merrill, were evaluated and failing to investigate the availability of more reasonably-priced recordkeepers; and

- c. Failing to remove individuals responsible for Plan recordkeeping fees on the Benefits Committee whose performance was inadequate in that these individuals continued to pay the same recordkeeping costs even though solicitation of competitive bids would have shown that maintaining Wells Fargo or Merrill as the recordkeepers at the contracted price was imprudent, excessively costly, all to the detriment of the Plaintiff and Plan participants' retirement savings.
- 161. As the consequences of the foregoing breaches of the duty to monitor for recordkeeping fees the Plaintiff and Plan participants suffered millions of dollars of objectively unreasonable and unnecessary monetary losses.
- 162. Pursuant to 29 U.S.C. §§1109(a) and 1132(a)(2), Defendants Dover and Compensation Committee Defendants are liable to restore to the Dover Plan all loses caused by their failure to adequately monitor individuals responsible for Plan record-keeping fees on the Benefits Committee. In addition, Plaintiff is entitled to equitable relief and other appropriate relief as set forth in the Prayer for Relief.

### FOURTH CLAIM FOR RELIEF

Failure to Adequately Monitor Other Fiduciaries under ERISA, as Amended (Plaintiff, on behalf of himself and Class, Against Defendants Dover and Compensation Committee Defendants – Managed Account Fees)

- 163. Plaintiff restates the above allegations as if fully set forth herein.
- 164. Defendants Dover and Compensation Committee Defendants had the authority to appoint, oversee, and remove members or individuals responsible for Plan managed account fees on the Benefits Committee according to their Charter and knew or should have known that these fiduciaries had critical responsibilities for the Plan.

- 165. In light of this authority, Defendants Dover and Compensation Committee Defendants had a duty to monitor those individuals responsible for Plan managed account fees on the Benefit Committee to ensure that they were adequately performing their fiduciary obligations, and to take prompt and effective action to protect the Plan in the event that these individuals were not fulfilling those duties.
- 166. Defendants Dover and Compensation Committee Defendants had a duty to ensure that the individuals responsible for Plan administration on the Benefit Committee possessed the needed qualifications and experience to carry out their duties (or use qualified advisors and service providers to fulfill their duties); had adequate financial resources and information; maintained adequate records of the information on which they based their decisions and analysis with respect to the Plan's investments; and reported regularly to Defendants Dover and Compensation Committee Defendants.
- 167. The objectively unreasonable and excessive managed account fees paid by the Plan inferentially suggest that Defendants Dover and Compensation Committee Defendants breached their duty to monitor by, among other things:
- a. Failing to monitor and evaluate the performance of individuals responsible for Plan managed account fees on the Benefits Committee or have a system in place for doing so, standing idly by as the Plan suffered significant losses in the form of objectively unreasonable managed account expenses;

- b. Failing to monitor the process by which the Plan's managed account service provider, Financial Engines, was evaluated and failing to investigate the availability of more reasonably-priced managed account providers or not using one at all given the availability of target-date funds; and
- c. Failing to remove individuals responsible for Plan managed account fees on the Benefits Committee whose performance was inadequate in that these individuals continued to pay the same managed account costs even though solicitation of competitive bids would have shown that maintaining Financial Engines as the managed account provider at the contracted price was imprudent, excessively costly, all to the detriment of the Plan and Plan participants' retirement savings.
- 168. As the consequences of the foregoing breaches of the duty to monitor for managed account fees, Plan participants suffered millions of dollars of objectively unreasonable and unnecessary monetary losses.
- 169. Pursuant to 29 U.S.C. §§1109(a) and 1132(a)(2), Defendants Dover and Compensation Committee Defendants are liable to restore to the Dover Plan all loses caused by their failure to adequately monitor individuals responsible for Plan managed account fees. In addition, Plaintiff is entitled to equitable relief and other appropriate relief as set forth in the Prayer for Relief.

WHEREFORE, Plaintiff prays that judgment be entered against Defendants on all claims and requests that the Court award the following relief:

A. A determination that this action may proceed as a class action under Rule 23(b)(1), or in the alternative Rule 23(b)(2), of the Federal Rules of Civil Procedure;

- B. Designation of Plaintiff as Class Representative and designation of Plaintiff's counsel as Class Counsel;
- C. A Declaration the Defendants are Plan fiduciaries have breached their fiduciary duties under ERISA;
- D. An Order compelling the Defendants to make good to the Plan all losses to the Plan resulting from Defendants' breaches of fiduciary duty, including restoring to the Plan all losses resulting from paying unreasonable recordkeeping, and managed account costs, restoring to the Plan all profits the Defendants made through use of the Plan's assets, and restoring to the Plan all profits which the Participants would have made if the Defendants had fulfilled their fiduciary obligations;
- E. An Order requiring Defendants to disgorge all profits received from, or in respect of, the Plan, and/or equitable relief pursuant to 29 U.S.C. § 1132(a)(3) in the form of an accounting for profits, imposition of constructive trust, or surcharge against Defendants as necessary to effectuate relief, and to prevent Defendants' unjust enrichment;
- F. An Order enjoining Defendants from any further violation of their ERISA fiduciary responsibilities, obligations, and duties;
- G. Other equitable relief to redress Defendants' illegal practices and to enforce the provisions of ERISA as may be appropriate, including appointment of an independent fiduciary or fiduciaries to run the Plan and removal of plan fiduciaries deemed to have breached their fiduciary duties;
- H. An award of pre-judgment interest;
- I. An award of attorneys' fees and costs pursuant to 29 U.S.C. § 1132(g) and the common fund doctrine; and
- J. Such other and further relief as the Court deems equitable and just.

Dated this 11th day of August, 2022

WALCHESKE & LUZI, LLC

s/ Paul M. Secunda

James A. Walcheske Paul M. Secunda 125 S. Wacker Dr., Suite 300 Chicago, Illinois 60606 Telephone: 224-698-2630

E-Mail: jwalcheske@walcheskeluzi.com E-Mail: psecunda@walcheskeluzi.com

Counsel for Plaintiff